



## From 2nd November, people in prison have a £900 limit on their account

If you send in a payment to a loved one in prison and it takes their account over £900, it can't be accepted any more.

This is to keep people safe who live and work there.

If your loved one already has over £900, it would be a good idea to help them transfer their funds to an external bank account. Staff can help you with this.



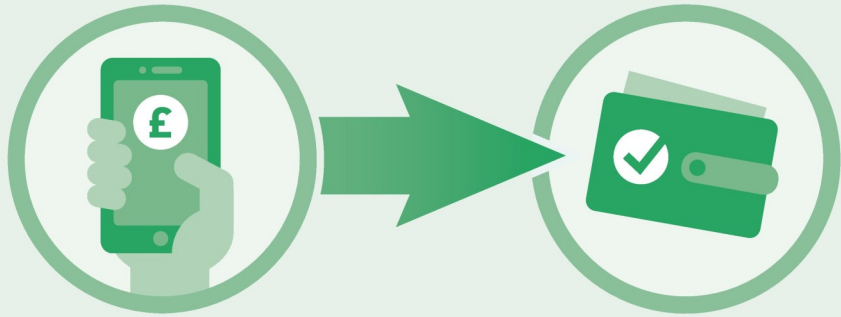
HM Prison &  
Probation Service



## How to send money in for a resident

**HMPPS is making some changes that come into action on 2 November 2020**

**sodexo**  
QUALITY OF LIFE SERVICES



## From 2nd November, the best way to get money to loved ones is by debit card

The best way to send money **fast, free and safely** to someone in prison is using your Visa, Mastercard or Maestro debit card.

It keeps everyone who works and lives there safe.

### You need:

- prisoner number
- prisoner date of birth

Then send money online at [www.gov.uk/send-prisoner-money](http://www.gov.uk/send-prisoner-money)

If you don't have a bank account, pick up the leaflet 'How to set up a basic bank account' or speak to staff about other options.



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## How to set up a basic bank account

Would you like to have a bank account but don't think you'd get one? Then a basic bank account is for you.

### A basic bank account is for people:

- Who don't already have a bank account but want to give and receive money online
- Who don't qualify for a standard current account
- With poor credit history
- With no credit history
- Who don't have obvious proof of ID (passport, driving licence)
- Who don't have obvious proof of address (utility bills)
- Who want to apply in person or by phone
- Who don't want to pay to have a bank account

### No proof of ID or address?

People are surprised that banks want to help people set up basic bank accounts but most will accept:

- A letter from your GP/social landlord/vicar/care home manager/warden of sheltered accommodation, hostel or refuge/armed services officer as proof of ID
- A letter from DWP/benefits/state pension/HMRC/Job Centre+/your local council/Blue Badge disability, your employer, college or training provider as proof of address

### What to do next...

Go to your local bank or Citizens Advice and they will help you set up your basic bank account. Then you can send money using your debit card at [www.gov.uk/send-prisoner-money](http://www.gov.uk/send-prisoner-money)